

Smarter, faster, and more efficient

As the Click & Collect demand is booming, businesses face challenges like long wait times, inefficient workflows, staffing shortages, and food compliance, driving the need for smarter, scalable last-mile solutions.

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↓ Why?

Modular click & collect lockers

Our lockers enable fast, seamless pickups in under a minute, integrating smoothly with retailer systems. They cut last-mile costs, reduce staff reliance, and boost efficiency. With options for groceries and parcels, customizable branding, and durable stainless steel for indoor or outdoor use, they offer a scalable, future-ready last-mile solution.



↓ How?

⊕ Grocery lockers

Perfect for supermarkets and food retailers, designed to handle all grocery types with:

- Three Temperature Zones
- Self-Closing Doors
- Large Compartments
- Fast, Contactless Pickup
- Integrated Customer Communication

⊕ Parcel lockers

Designed for retailers, postal services, couriers, and last-mile delivery providers, featuring:

- 3-second parcel collection
- 24/7 availability
- Hardware systems
- Easy Installations and quality
- Battery powered lockers with solar recharging

↓ What Printec Does

• HW & SW installation and delivery	• Maintenance & support
• Configuration & customization	• Card Payments integration
• Upgrades / add-ons on existing software	• Monitoring & reporting

Enhancing smart vending

As vending usage grows, operators face complex management, integration, payment compliance, and inefficiencies. This drives demand for smarter, scalable turnkey solutions that simplify management and boost efficiency.

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→ Why?

Your all-inclusive vending machine toolset

Vendipack is a powerful vending machine companion toolset that redefines vending management. Focused on simplicity and efficiency, it offers a turnkey approach, eliminating extra integration work. Beneficiaries enjoy seamless operations as the modular set ensures full inter-module compatibility, providing a hassle-free vending machine management & monitoring experience.



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→ How?



- Turn-key solution
- Seamless inter-module compatibility
- Centralized management & support
- Modern telemetry, stock management & field support route management functionalities
- Fully compliant card payment solution with Visa, MasterCard, EMV, PCI, PSD2/SCA
- Local/regional acquiring fees
- Fiscal compliance where required

→ Modules

Fiscal Module

(for countries with fiscal requirements)

- Hardware or software-based
- Real-time tax authority reporting
- Country-certified software

Telemetry Module

- Monitors machine status
- Tracks sales & inventory
- Route management for field support staff

Card Payments Module

- Castles UPT1000F POS terminal
- Printec software
- Supports local/regional acquiring

Interactive experiences redefined

As digital transformation accelerates, businesses struggle with managing multimedia. Manual updates, disconnected systems, and limited staff cause inefficiencies, driving demand for centralized, scalable digital signage and Queue management solutions to boost engagement and efficiency.

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Why?

Digital signage and smart queuing management tool

X-visio was designed to address gaps in organizations for creating, managing, and visualizing digital content on interactive devices. Its easy-to-use interface enables non-technical personnel to create digital content with the latest technology and deploy it efficiently across various interactive devices.



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How?

- + Intuitive interface for non-technical users
- + Centralized content control across locations
- + Real-time updates and scheduling

- + Compatible with Windows, Linux, Android, Samsung (Tizen), LG (WebOS)
- + Supports displays, kiosks, tablets, and external screens

Modules

- Interface Designer
- Device & Branch Management
- Campaigns & Scheduling

- Smart Queuing System
- Document Lists & Management
- Survey & Reporting
- User Management

Add on

Smart Queuing (QMS)

X-Visio can be extended with a modular Smart Queuing system, integrated into any screen or kiosk. It reduces and reorganizes waiting queues, improves staff efficiency with operational statistics, and enables targeted promotions from customer flow data.

Transactions made easy

As fuel retail and fleet operations grow more complex, businesses face challenges managing accounts, transactions, and reporting across systems. This creates demand for an all-in-one platform that simplifies operations, enhances control, and ensures secure processing.

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→ Why?

Fleet and closed-loop card platform

Bizwire was designed as a comprehensive platform for managing fleet and fuel card operations in a closed-loop environment. It enables petrol companies to handle account management, card issuing, acquiring, switching, and B2B monitoring with ease. Through real-time access and intuitive tools, Bizwire ensures fast, secure, and efficient transaction processing across a wide fuel station network.



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→ How?



Our solution includes a number of different independent modules, allowing the petrol company to select the ones that best fit their needs.

- Customer account management
- Merchant & terminal management
- Card issuing
- Transaction authorization & switching
- Transaction settlement
- e-Statements
- Customer credit control
- B2B customer & merchant portals
- Driver mobile application

→ At a glance

- Services in 21 countries, 17+ petrol companies
- Multilingual, multicurrency, multi-time zone support
- Omni-channel: POS, OPTs, mobile, web
- Supports local & international fleet cards (EuroShell, AS24, DKV, UTA)
- 500,000+ active cards, >6.5M authorizations/Year
- B2B web portal for 20,000+ customers
- Certified: ISO 9001, ISO 27001, ISO 20000 | IFSF Member
- DKV mobility trusted Bronze partner

Empower insights. Empower operations

As businesses and merchants handle rising transaction volumes, they face challenges monitoring POS health/status data, managing accounts, and ensuring smooth operations across platforms. This creates demand for an integrated, real-time solution that simplifies monitoring, automates workflows and enhances visibility.

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→ Why? POS merchant and monitoring portal

POSight is our multifunction in-house solution combining Terminal Management (TMS), transaction monitoring and a merchant portal. It provides a cloud-based graphical view of real-time transaction data, empowering businesses to increase profitability while simplifying and automating their workflows. With continuous data updates and detailed transaction logs, POSight offers complete visibility and control over operations.

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→ How?

⊕ A powerful tool that increases profitability, simplifies and automates processes. Increases operational visibility & audit capabilities, provides device & inventory management and highly intuitive merchant dashboards.

- **Dual functionality:** TMS (managing parameters updates, firmware/SW download, commands execution, remote device management -android-)
- **Real time data:** Data being sent with each transaction; 'heartbeat' transaction periodically
- **Transaction state log:** Crucial data for monitoring

→ Technical specifications

- Cloud-based solution ensuring easy access and scalability
- Vendor agnostic, compatible with a wide range of systems and devices
- Optimized user experience across desktop, tablet, and smartphone interfaces
- Extensible architecture

A seamless checkout experience powered by Android

As merchants seek to streamline operations and improve customer experience, managing payments, loyalty, feedback, and sales across systems becomes complex. They need a versatile, all-in-one platform integrating payments and business management on a single certified device.

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→ Why?

Android payment platform

X-POS is an all-in-one solution for merchants, enabling them to run their entire business on one device, expanding traditional payment terminal functionality with ECR, ERP, Loyalty, Customer feedback, and Voucher sales. A versatile platform that can be used as a standalone payment app or integrated ECR/ERP/Loyalty solution covering all business needs, while accepting any digital payment method.



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→ How?

⊕ Simplify Your setup

Tired of juggling ECRs, scanners, and printers? X-POS consolidates everything into one device, freeing your countertop and letting your business move freely.

⊕ Software Application

X-POS runs on Android platform, either as a standalone app or integrated payment API.

⊕ Hardware Independent

Supports various POS hardware; optimized for Castles, Verifone and Sumni Android attended & unattended devices with PCI-6 security, multifunctional features, and optional checkout enhancements.

→ What Printec Does

- **Time, Space & Cost Savings:** Streamlines operations and cuts costs by combining functions on one device.
- **Convenience:** Fast, easy checkout with intuitive navigation for all users.
- **Mobility:** Take your business anywhere with payments on the go.

Unlock the possibilities of kiosks

As kiosks play a bigger role in self-service, businesses struggle to deliver personalized experiences across devices. Managing real-time interactions, ensuring system flexibility, and balancing automation with human touch are key challenges.

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Why?

Self-service software solution

X-core is a modular software solution for self-service kiosks and ATMs, enhancing the kiosk experience with personalized, omni-channel transactions. It lets businesses offer more services, optimize staff productivity, and reduce costs. The platform supports real-time customer interaction via a middleware server, terminal client, and optional tablet app.



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→ How?

- + x-core is built on a modular architecture consisting of three main components:
 - A client application running on each self-service terminal (e.g. ATM or kiosk)
 - A middleware server, deployed on-premise, managing business logic and connectivity
 - An optional tablet application (Mobile Banker) for real-time customer interaction and assisted service

→ What Printec Does

A true self-service concept and allow customers to perform a wide variety of services from a single device, including:

- Card & cardless transactions
- Cash withdrawal/ deposit with recycling option
- Balance inquiry
- Utility bill payments and credit card/ loan payments
- Funds transfer and FOREX
- mCASH
- Assisted service and 'next best action'
- E-receipt
- Cross marketing campaigns and direct offers

The new era of electronic cash register

Adeo POS is a versatile fiscal cash register designed for small and medium-sized enterprises (SMEs). It covers all retail needs in a single solution, with high-quality hardware and software, card and mobile payments, top-level support, and continuous software upgrades. These upgrades ensure compliance with legal changes and alignment with user needs. Adeo POS also maintains a strong regional presence and expertise in fiscalization across Croatia, Slovenia, Montenegro, Serbia, Bosnia & Herzegovina, the Czech Republic, Albania, and Slovakia.

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→ Why?

Adeo POS offers a unique, all-in-one Android-based platform that goes beyond traditional cash register functions. Designed to meet the needs of different business types, it provides a fully integrated system for smooth sales operations. Businesses can accept multiple payment methods, fiscalize transactions, and issue receipts or eInvoices with ease. With its robust, scalable design and adaptability across industries, Adeo POS delivers a reliable, future-ready retail solution.



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→ How?

- ⊕ Adeo POS Android app for retail, hardware-independent
- ⊕ Adeo POS Cloud Portal for backup, administration, reporting, eInvoicing and additional modules
- ⊕ Adeo POS API, DLL/JAR for enterprise clients, vending, and M2M segments

→ What Printec Does

- Multiple jurisdictions (different currencies, legal regulations, tax rates, and calculation methods)
- Multilingual interface and database support (to cater to a diverse, global user base)
- Multiple time zones (for businesses operating across different geographic regions)
- Multiple fiscalization models (software, hardware, and hybrid)

Transforming physical banking into a connected, 24/7 experience

Banks are evolving to meet rising customer expectations for both convenience and personal interaction. While traditional branches remain vital to relationship banking, they can't always provide the flexibility or reach customers now demand. Institutions need scalable ways to offer the full branch experience - wherever and whenever their customers need it.

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↓ Why?

Bankorr bridges the gap between in-branch service and digital convenience. It combines self-service automation with live remote banker support, enabling every customer to access real banking operations - from withdrawals to document signing - anytime, anywhere. By connecting human expertise with intelligent automation, Bankorr helps banks stay accessible, efficient, and customer-centric.



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Printec

↓ How?

Bankorr is an advanced banking kiosk that reproduces the complete branch experience within a compact, automated unit. It supports both self-service transactions and live video sessions with remote tellers. Its modular design, broad system compatibility, and extended peripherals make it the most complete branch-in-a-box solution on the market.

↓ What Printec Does

- Modular architecture adaptable as ATM, APS, or hybrid teller kiosk - expand functionality with sidecars and configurable modules.
- Video sessions for real-time remote interaction with a Bank teller.
- Comprehensive transaction coverage including cash, card, and account operations.
- Integrated cash recycler for deposits and withdrawals with instant reconciliation.
- Centralized monitoring for real-time management and insights.
- On-Demand Video Assistance: Secure video calls with screen sharing and recording.
- Video Recording & Playback: Ensures traceability and compliance.

Automating cash, enabling payments, and safeguarding value.

Despite rapid digitization, cash remains a cornerstone of commerce. Manual counting, verification and reconciliation slow operations and expose businesses to loss and error. Both banks and retailers need automated, traceable solutions to handle cash efficiently.

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Why?

Cashkorr automates every stage of cash management - from acceptance and validation to recycling and payments - ensuring speed, safety, and total control of cash operations.



How?

 Cashkorr is a versatile cash recycling and payment management system designed for both commercial and banking use. It automates deposits, withdrawals, and payments, and can also operate as a bank-grade recycler, serving as a lobby ATM but also as a smart safe for back-office use.

What Printec Does

- Cash Recycler for banknotes and optionally coins with continuous operation.
- Instant validation, reconciliation, and reporting.
- Ready for ERP, and core banking integration.
- Integrated cash and digital payment capabilities.
- Remote monitoring and analytics.

Safe, smart, and always open

Communities and healthcare providers struggle to offer continuous access to medicines, especially outside business hours or in remote areas. Patients need trusted, pharmacist-led service at any time, without compromising safety or compliance.

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Why?

Pharmakorr bridges physical pharmacies and digital healthcare. It allows patients to consult licensed pharmacists via secure video and receive verified medication on the spot. This ensures continuity of care and accessibility, even when traditional pharmacies are closed or distant.



How?

Pharmakorr is an innovative pharmaceutical kiosk that reproduces the experience of a traditional pharmacy. It combines live pharmacist consultation with automated, traceable medicine dispensing - providing safe, convenient, and compliant pharmaceutical access 24/7.

What Printec Does

- Real-time pharmacist consultation via secure video.
- Robotic storage and dispensing for up to 1500 SKUs.
- Integrated payment, receipt, and fiscal reporting.
- Temperature-controlled environment, available 24/7.